

Papaya4 User Manual

(Four Steps to Upgrade Map)

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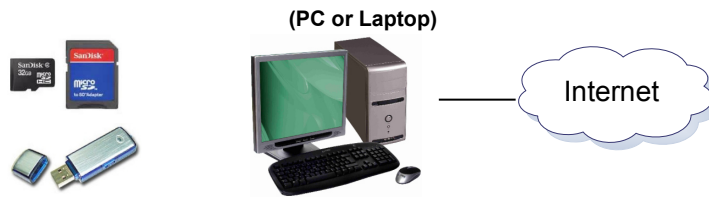
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1. Scope

This user manual provides step by step procedure how to update the map on the touchscreen navigation device. Just follow the simple four steps, then could finish the map upgrade process.

2. Preparations

- An empty Micro SD card or USB (>2G) X 1
- PC or laptop with network connection X 1

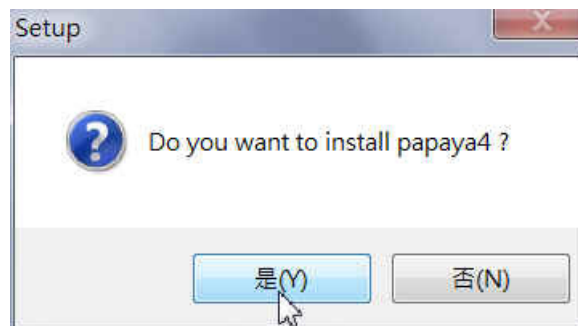


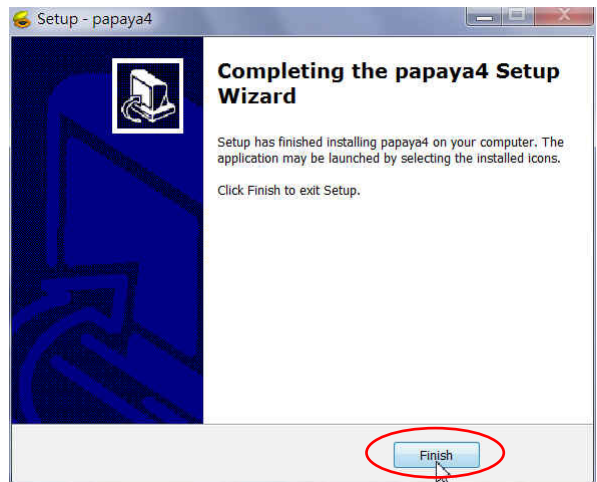
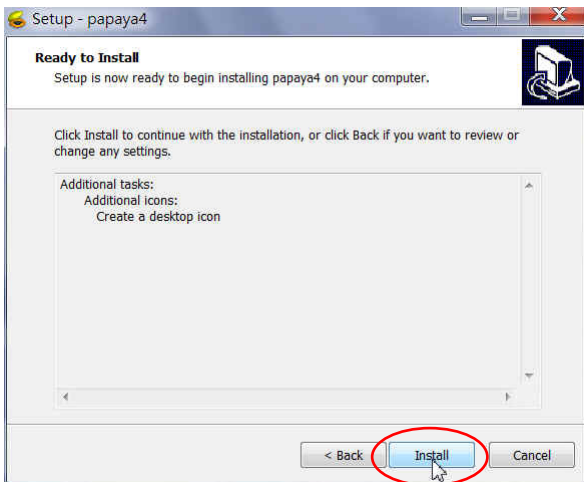
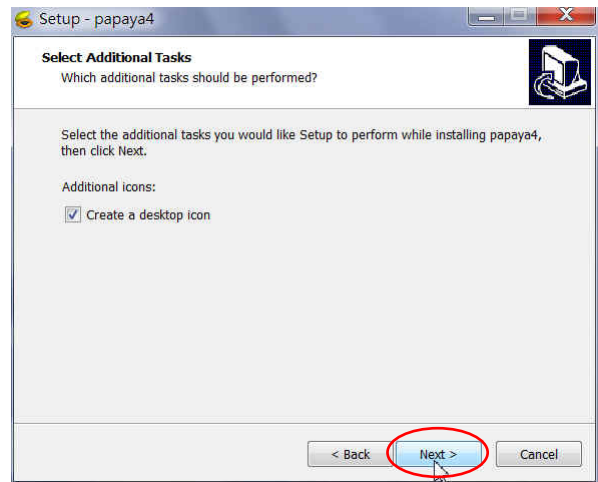
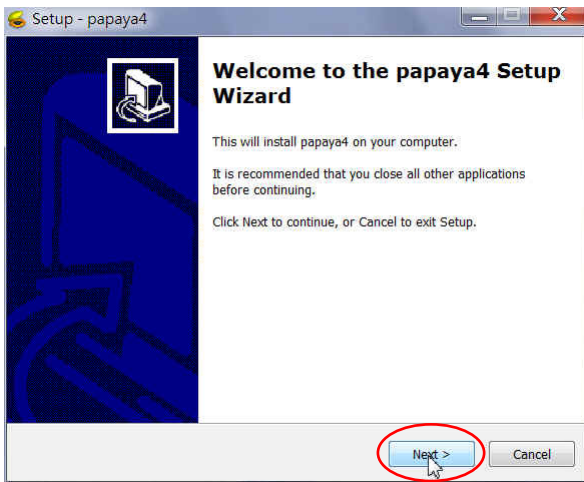
3. How to install Papaya4 (on the PC)

3.1 Download the upgrade PC tool – Papaya4 from the website:

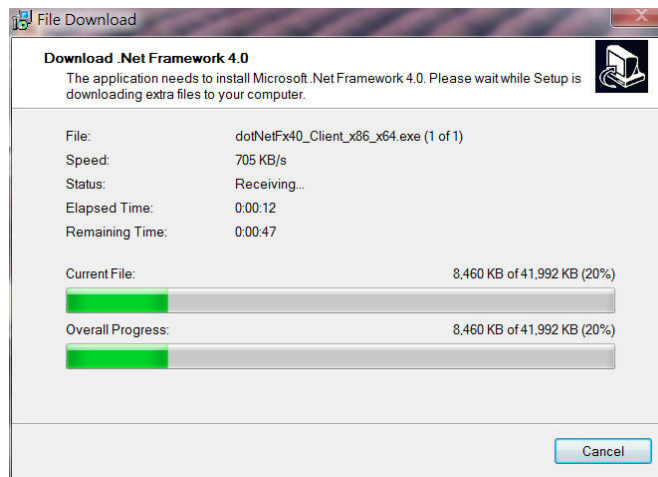
http://map.polstargps2.com/fixture/Android/papaya4/papaya4_Setup.exe

3.2 Double-click **Papaya4_Setup.exe** to install Papaya4.



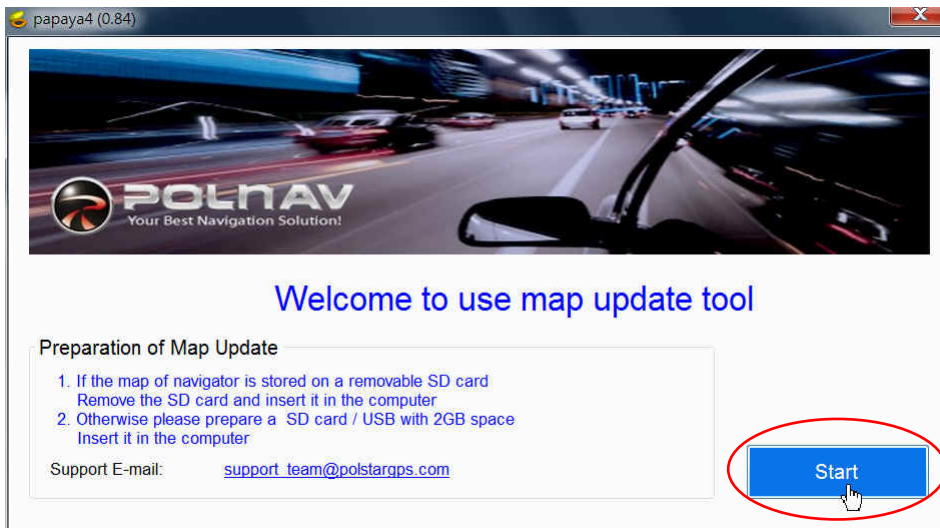


Notice : If there is no **Microsoft .Net Framework** in your computer, the setup file will install it automatically.



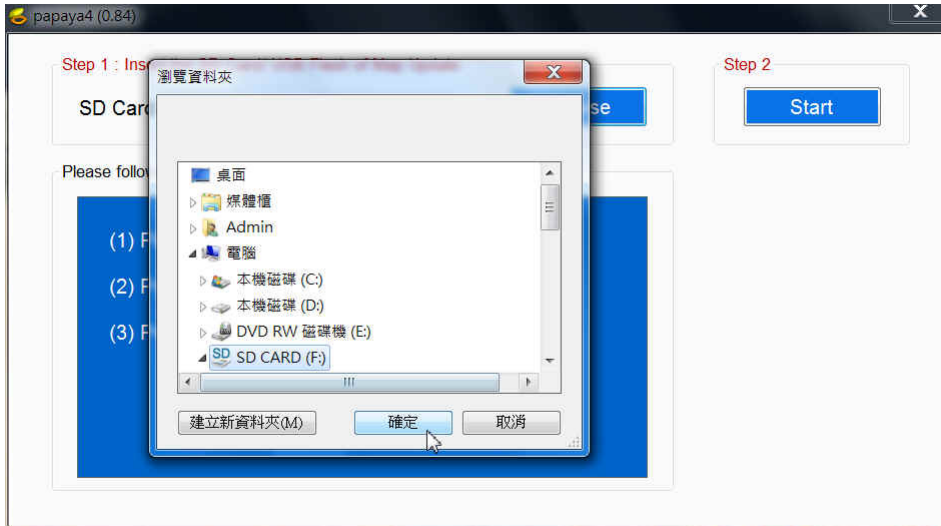
4. First Step - make an update fixture (on the PC)

4.1 Click the Papaya4 launch icon to start the upgrade tool. You will go into the welcome page as below. Click **[Start]** to continue.

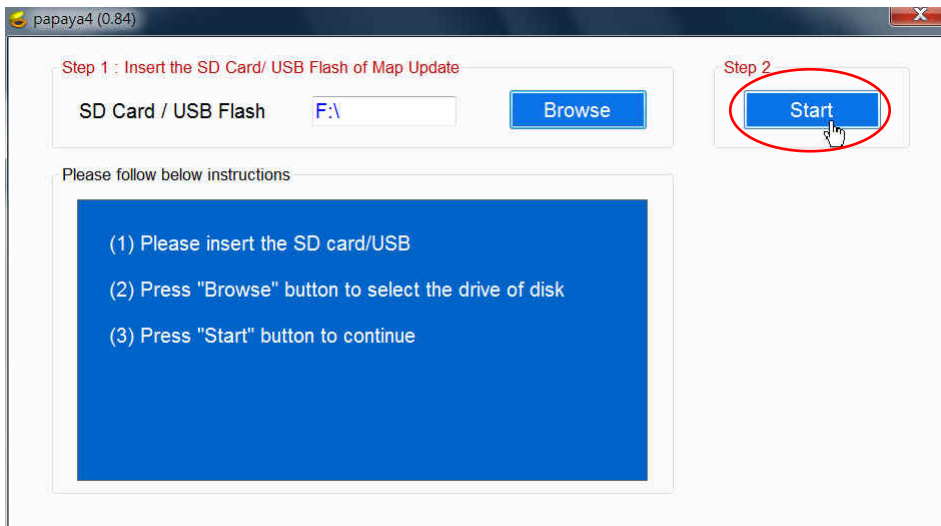


4.2 Insert the SD card or USB to the PC and click **[Browse]** to select it.

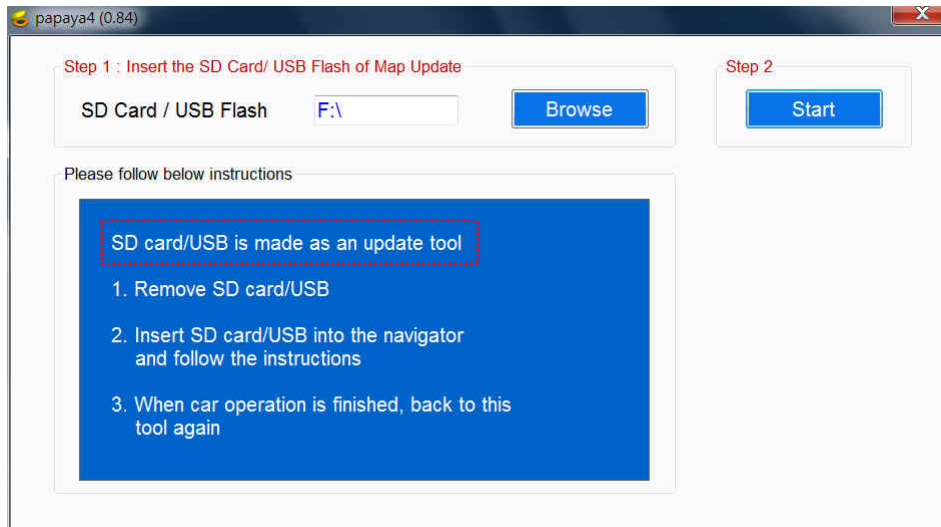




4.3 Click **[Start]** to check the SD card's (USB) contents as well as upgrade the map.



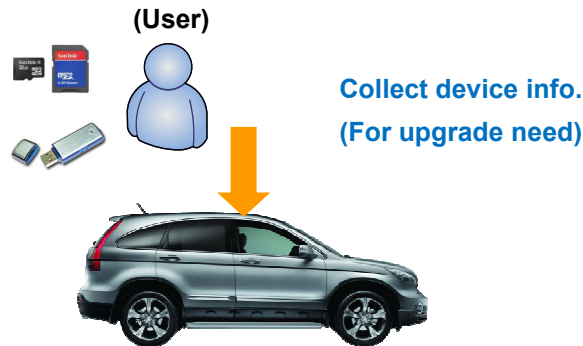
4.4 The SD card or USB now is an update fixture.



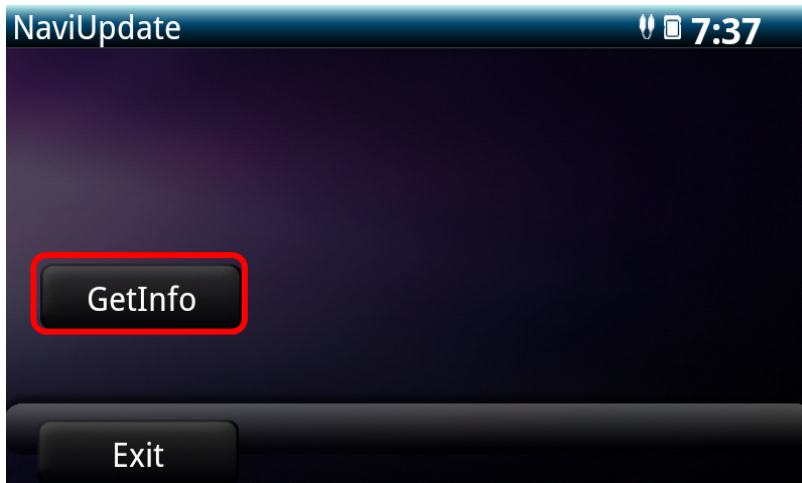
4.5 Remove SD card or USB and go back to the car to get the information of the car device.

5. Second Step - Get the device info (from the car device)

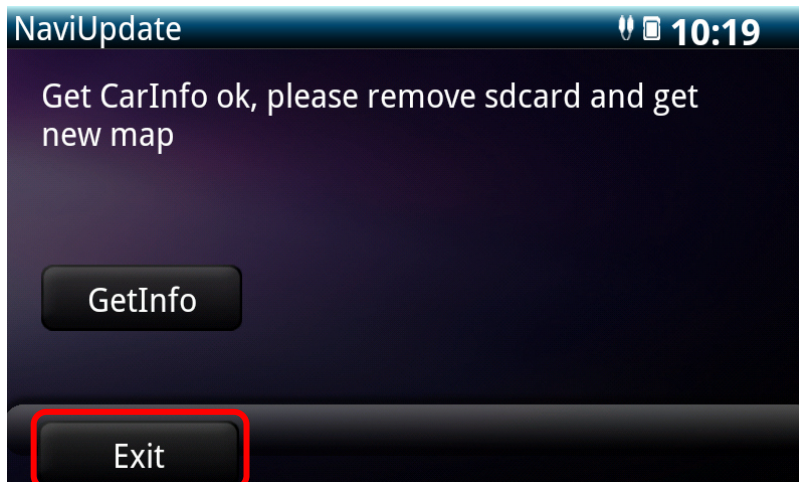
5.1 Please take the SD card or USB (the SD card or USB is already an update fixture) and go back to the car.



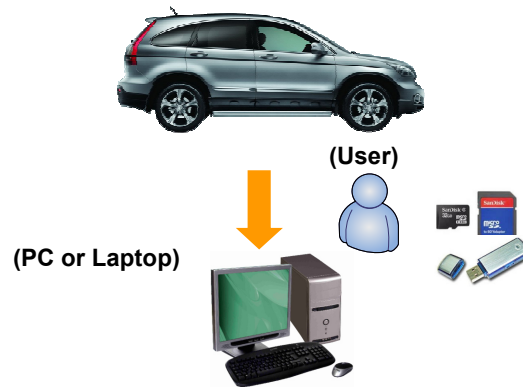
5.2 Insert the SD card to the Car device and Click **[GetInfo]** to collect the device info.



5.3 After collecting the device info, click **[Exit]**.

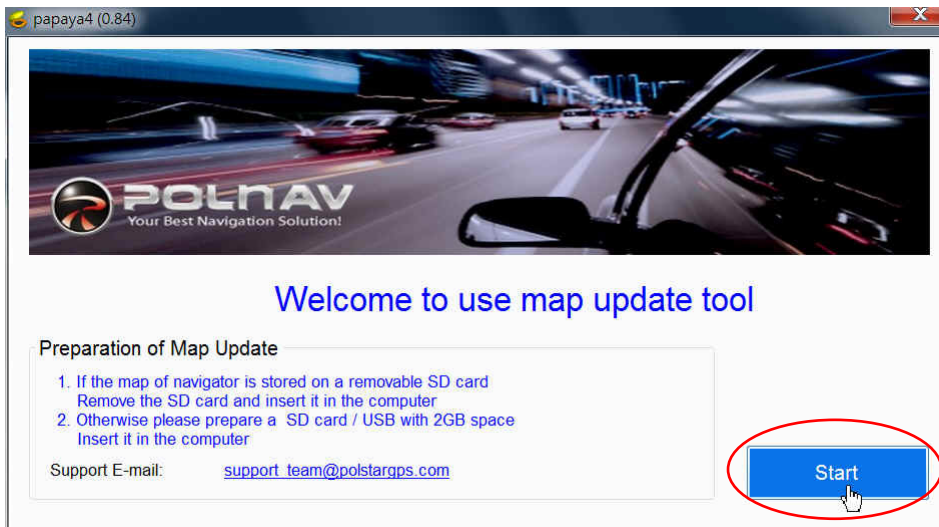


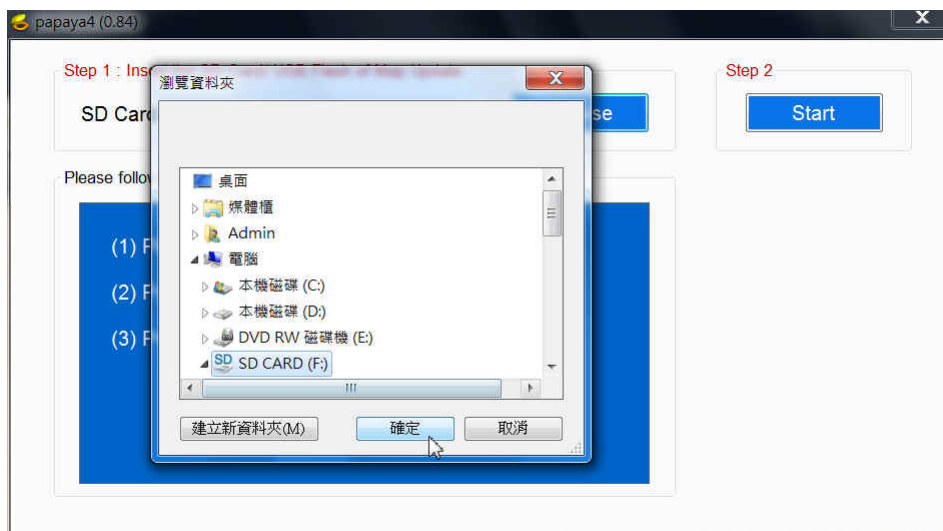
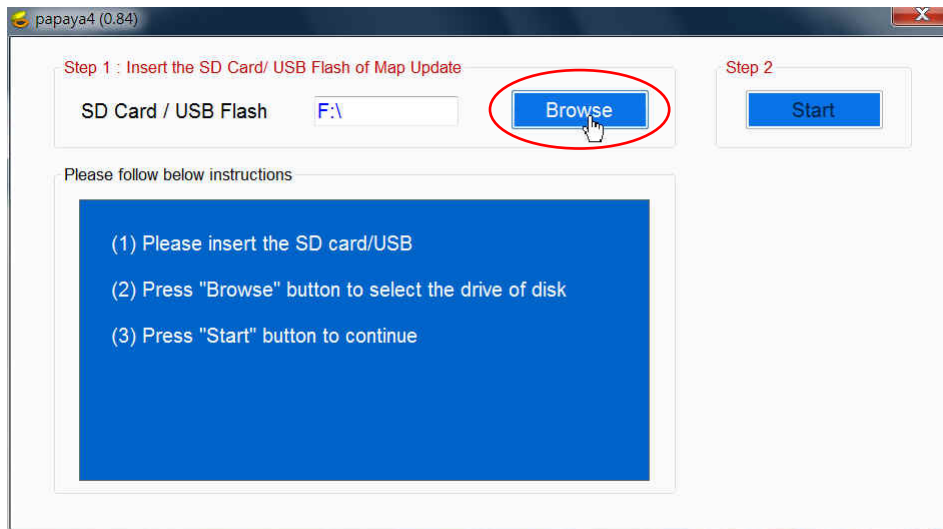
5.4 Please remove the SD card from the Car device and go back to the PC or laptop.



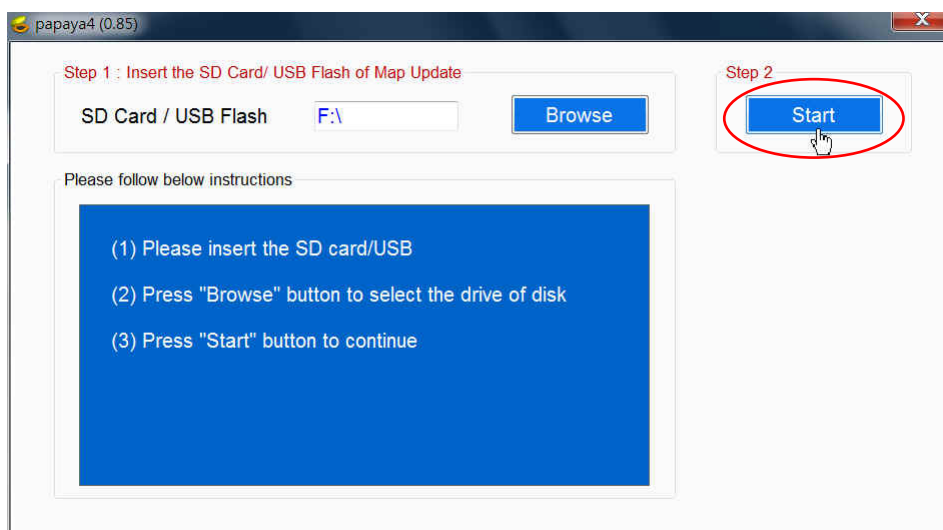
6. Third Step - Download the Update Map (on the pc)

6.1 Launch the PC tool – Papaya4 and click [Start] to continue.



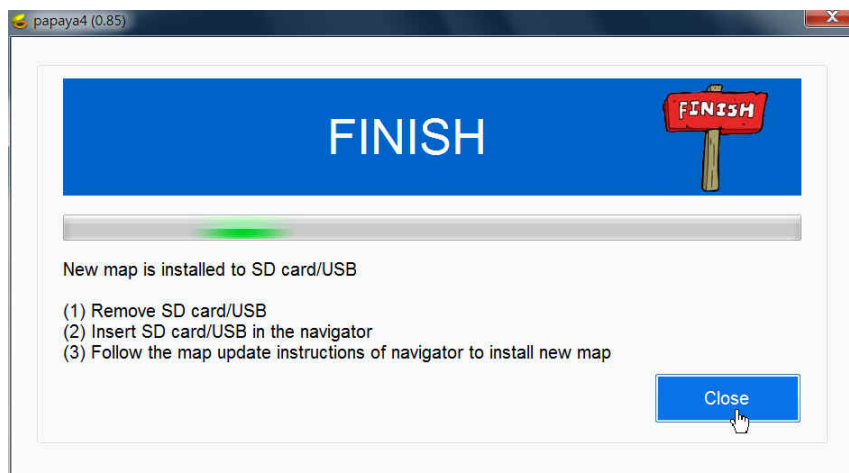
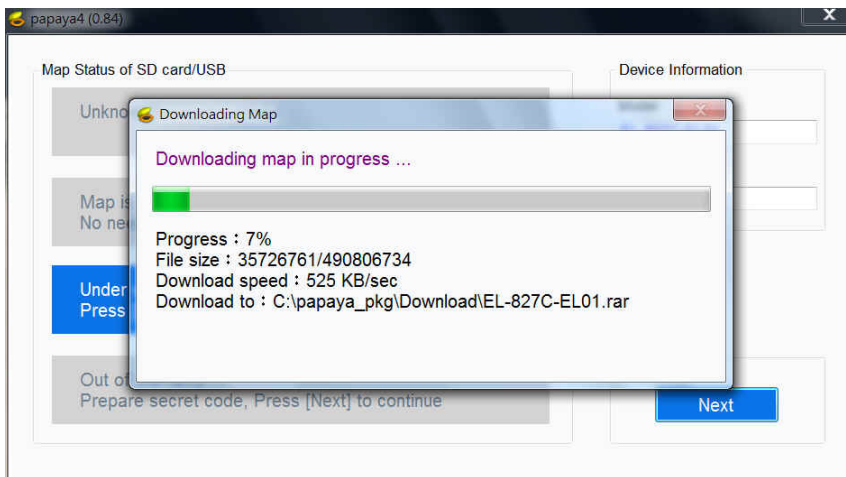
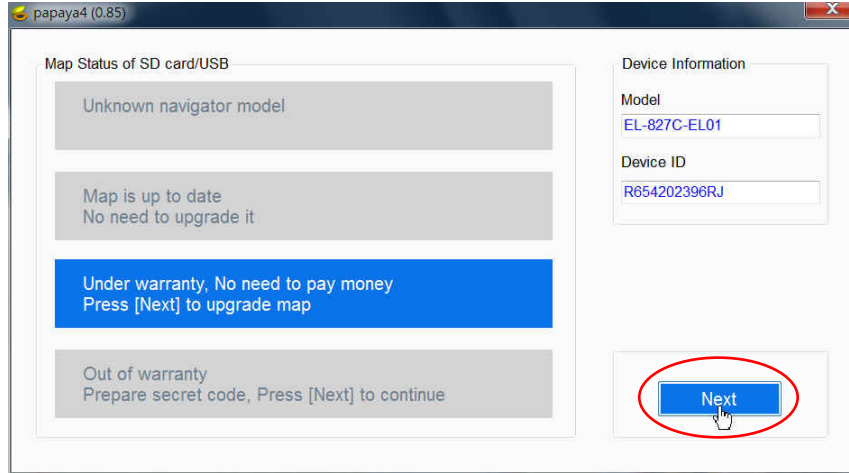


6.2 The SD card/USB has device information already. Click [Start] to continue.



6.3 Upgrade Map (Within Warranty)

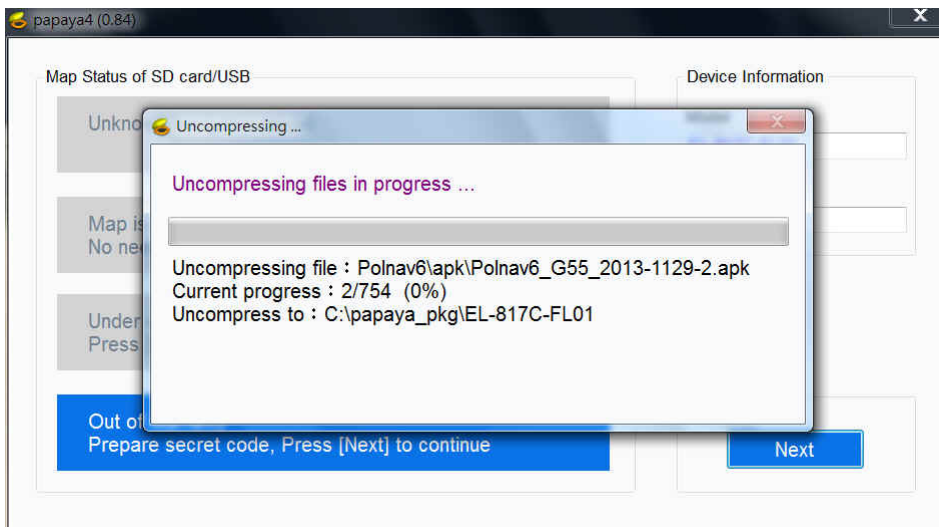
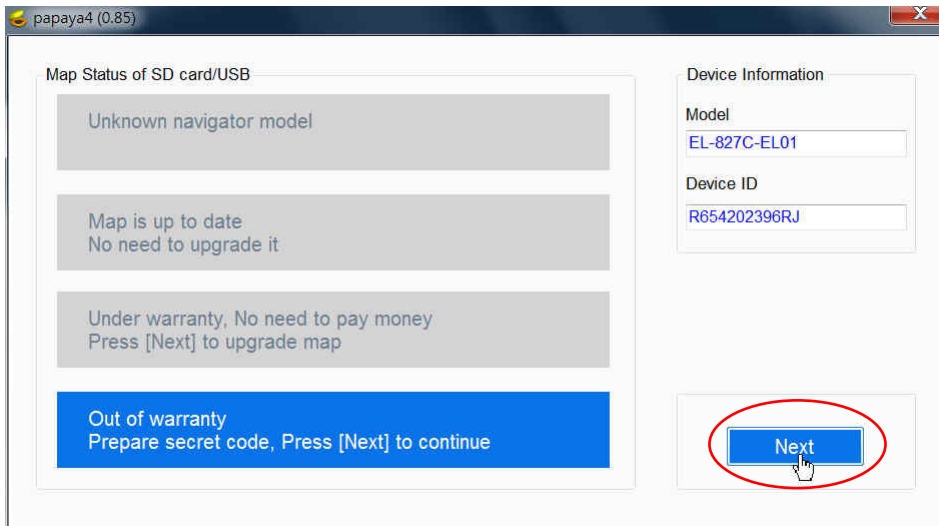
If the map is out-of-date, the Papaya4 will show the following screen, please click **[Next]** to upgrade the map.



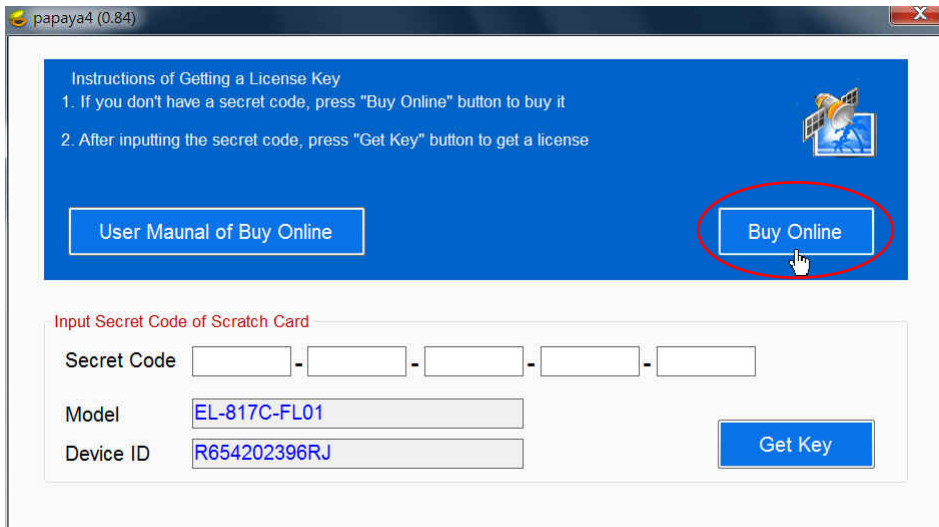
7. Get “License Key” if out-of-warranty (on the pc)

If the license is out-of-date, user should buy a new license and enter the secret code to get a new license.

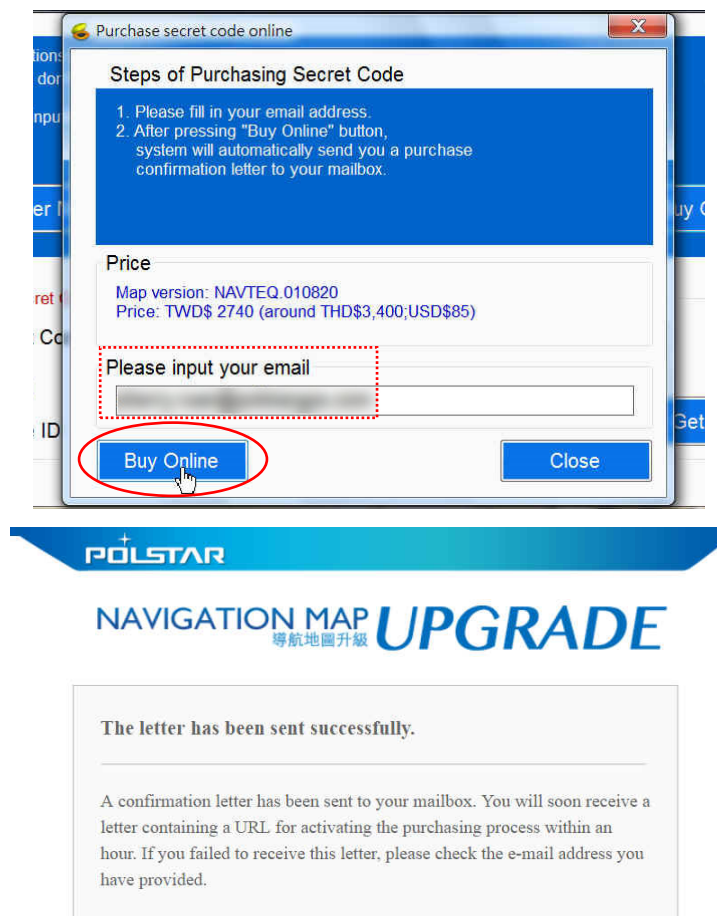
7.1 Click **[Next]** to download new map.



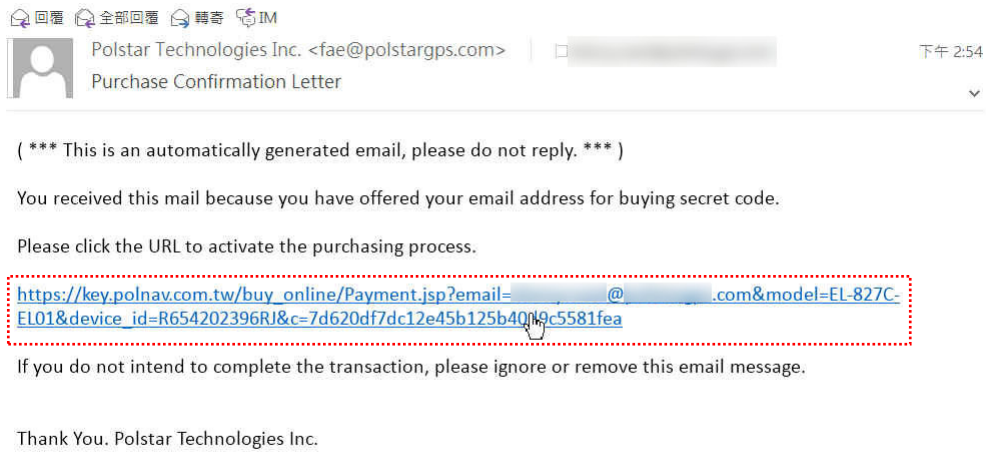
7.2 If you don't have a secret code, click **[Buy Online]** to buy it.



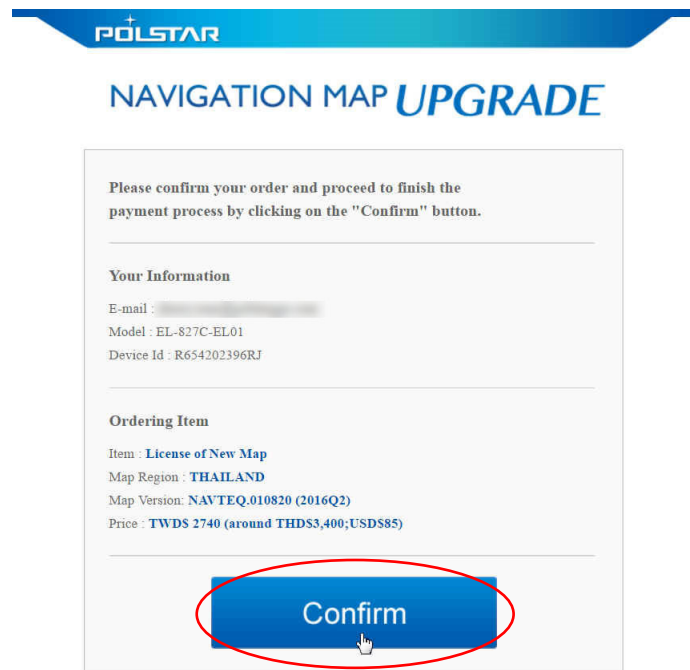
7.3 Enter your email address, then click **[Buy Online]** again to continue purchase process. System will automatically send you a purchase confirmation letter after clicking "Buy Online".



7.4 Check your Email if you've received the purchase confirmation letter from Polstar Technologies Inc. If yes, please click the URL in the email to activate the purchasing process.



7.5 Please confirm the purchase contents and click **[Confirm]**.



7.6 Enter Credit card number, and then click **[SEND]**. (We only accept Visa, Master and JCB card.)



The screenshot displays the Polstar payment interface. At the top, there is a banner for the 'Polstar' mobile app with the text '開啟行動支付新生活' (Start a new life of mobile payment) and '快下載台灣支付 App 隨時可付款、隨處可使用、便利生活新幫手' (Download the Taiwan Payment App quickly, pay anytime, use anywhere, convenient life new helper). Below the banner, the 'polstar' logo is visible. The form contains the following fields:

- Country: Taiwan
- Currency: New Taiwan Dollar
- Acquirer Bank: Cathat United Bank
- Order Number: 16090514545986
- Amount: NT\$ 2,740.00

The credit card information section is highlighted with a red dashed box and includes:

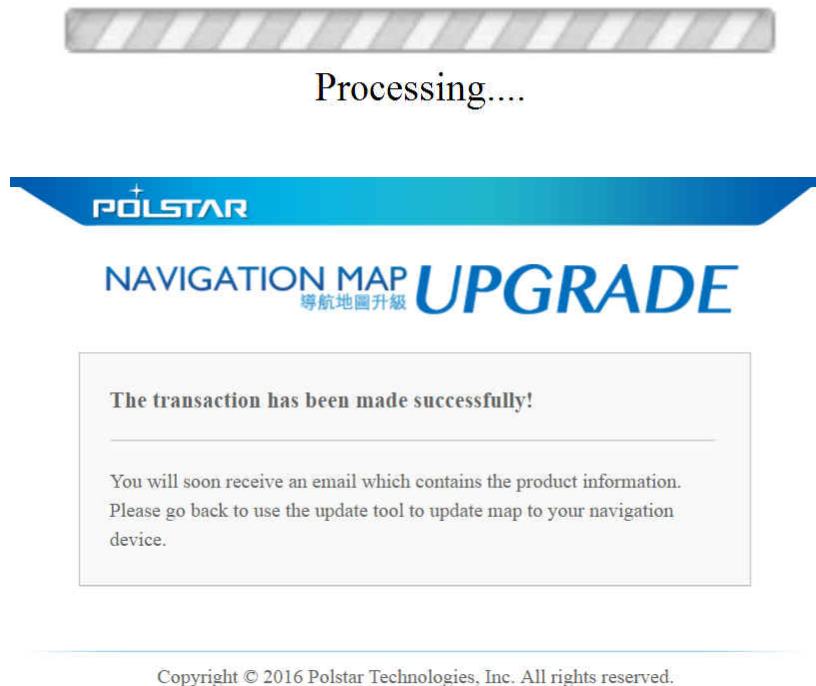
- Credit Card Number: [Input field]
- Expiry Date: [Month] [Year]
- Card Validation Code (CVC2) (or Card Verification Value (CVV2)): [Input field]

Below the form is a '> SEND' button. At the bottom, there is a 'Newweb Technologies' logo and a 'Global Card' logo. The footer text reads: 'Newweb Technologies Copyright © 2016 Newweb Co., Ltd. All Right Reserved.'

7.7 The web is obtaining authorization now ... it may take some time. Do not click 'Back' or 'Refresh' button. Click "OK".



7.8 The transaction is processing. You will receive an email when it is done.



7.9 After transacting the payment, you'll receive an email containing the Secret Code (20 characters). Please check your Email.



(*** This is an automatically generated email, please do not reply. ***)

Order Number: 16090515141277
 Email: [REDACTED]
 Model: EL-827C-EL01
 Map region: THAILAND
 Map version: NAVTEQ.010820 (2016Q2)

Thank you for the purchase.

This message contains your secret code for map update.

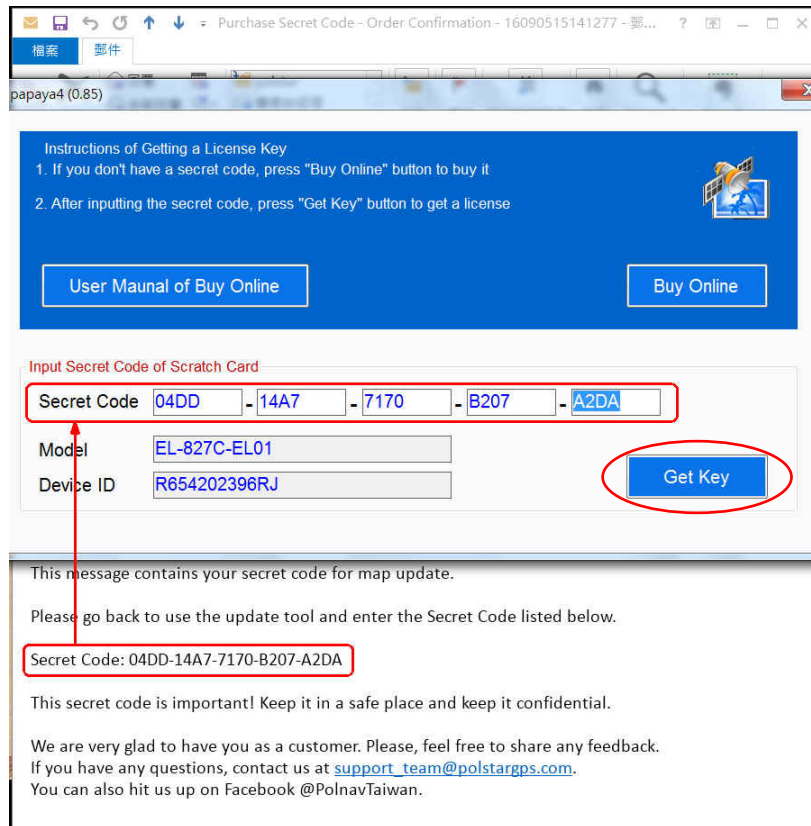
Please go back to use the update tool and enter the Secret Code listed below.

Secret Code: 04DD-14A7-7170-B207-A2DA

This secret code is important! Keep it in a safe place and keep it confidential.

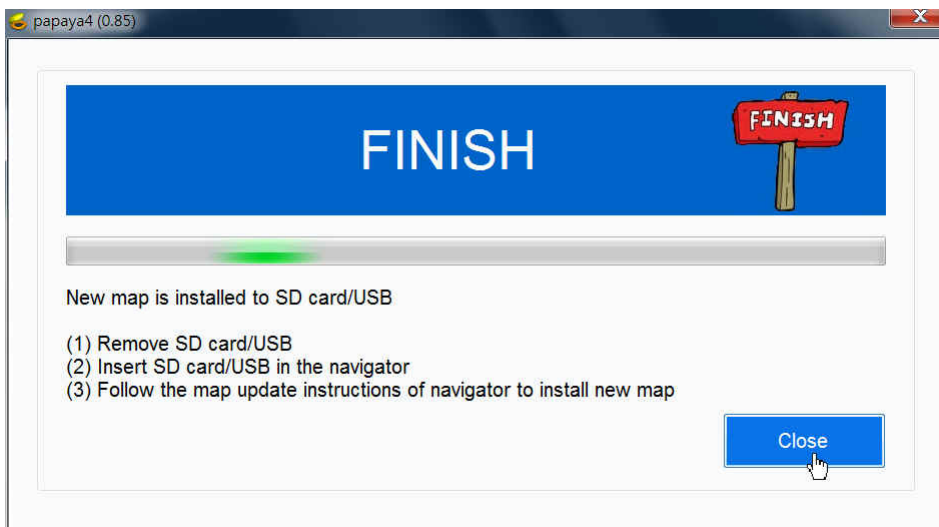
We are very glad to have you as a customer. Please, feel free to share any feedback.
 If you have any questions, contact us at support_team@polstargps.com.
 You can also hit us up on Facebook @PolnavTaiwan.

7.10 If you've received the Secret Code (20 characters), please go back to Papaya4. Enter the Secret Code (20 characters) into the Secret Code columns. There are totally 5 columns, enter 4 characters in each column. Then, click **[Get Key]**.



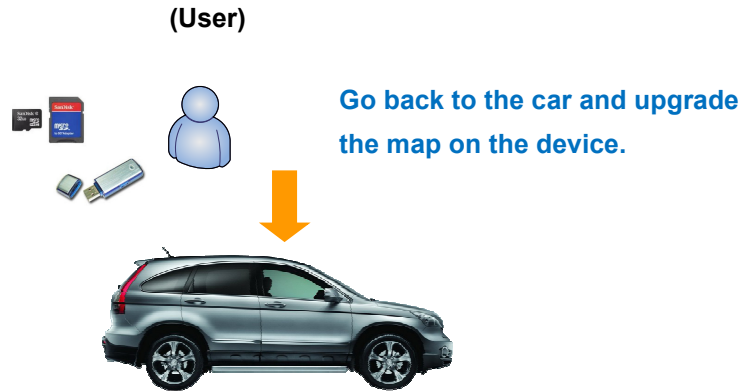
Note : The secret code contains 20 characters, including numbers and alphabets in capital .

7.11 Get key Success. Click **[Confirm]** to continue the upgrade process. Papaya4 will install and license and map to the SD card or USB. Please click **[Close]** when finishing.

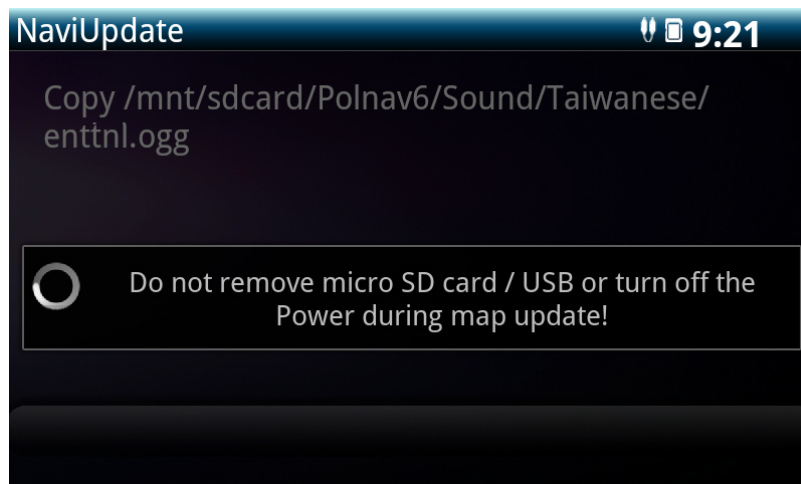


8. Fourth Step - Upgrade the map (on the car device)

8.1 Please remove the SD card from the PC (the SD card already has the update Map) and go back to the car.



8.2 Insert the SD card or USB to the Car device. Click **[MapUpdate]** to update the navigation software.



8.3 After updating, please click **[Exit]**. The Map upgrade process has succeeded.

